

PRIVACY POLICY (REGULATION (EU) 679/2016)

Solera-Thermoform Group S.p.A., as the Data Controller, wishes to inform you that Regulation (EU) 2016/679 "General Data Protection Regulation" - GDPR is a set of provisions that harmonize the protection of personal data in all member states of European Union. In Italy, this Regulation applies jointly to Legislative Decree 196/2003 as amended by Legislative Decree 101/2018.

In accordance with the provisions of articles 13 and 14 of the GDPR Regulation, we therefore provide you with this information that will allow you to know our policies on the processing of the data we collect, both to understand how your personal information is managed when you use our services, and when you use the on-line services made available on our site <http://www.soltherm.it>, where it is requested to provide personal data. This is to allow you to give an express, aware, informed and specific consent to the processing of your personal data regardless of the means of communication and the purposes for which it comes into contact with the Data Controller.

DATA CONTROLLER

The Data Controller of any personal data collected through the website is Solera-Thermoform Group S.p.A., with registered office in Via Cavalieri di Malta 6 - 35038 Torreglia (PD), Italy, C.F. and VAT number IT05968260488.

Collection and processing of personal data

In principle, you can visit and use our website without providing extensive personal data (no registration is required). Without further information from the user, we collect and process only certain technical information, such as the name of the Internet service provider, the web page from which it comes and the pages that are visited on our website. This information may only be used for the purpose of the performance of our website. These data are also analyzed for statistical purposes, and in this sense the visitor is not identified. It is possible to consult the Cookie policy for further details.

We process your personal data based on your consent, for the execution of a contract or, where necessary, for the pursuit of our legitimate interests, including responding to your requests for information, and personalizing and improving our offers, products and web services based on your preferences (Art. 6 (1) (a), (b) and (f) GDPR).

Personal data are collected only if you provide us with such information, for example by filling out the contact or information request form, and are processed and used to provide these services or to process your requests.

Furthermore, in conjunction with the personalized services that could be activated, and if you have expressed your consent, we are authorized to process and use your data for commercial and market research purposes, or for the personalized provision of services. If you consent, the information consulted on our websites may be stored in a user profile in order to offer specifically personalized information (for example in the form of newsletters or other marketing communications). In any case, you can withdraw your consent at any time without retroactive effect.

If you use the personalized services, or enter the data through the contact form, we will use your personal data for the provision of the services and to respond to requests, for the time necessary provided or

allowed by current legislation. We can also forward your requests for information regarding our products and services to a distributor responsible for that category of product or service and region.

Data security

Solera-Thermoform Group S.p.A. adopts adequate technical and organizational security measures to prevent misuse and loss of personal data. Personal data is stored in a secure operating environment that is not accessible to the public. All personal data provided during registration or during the use of personalized services will be transmitted on a secure https protocol to prevent their improper use by third parties.

Communication and dissemination of personal data

Your personal data will never be disclosed.

The data can be communicated:

- to any external subject when communication is mandatory by law or to correctly fulfill contractual, pre-contractual or post-contractual services (e.g. technical assistance and request for support or sending complaints submitted by the customer to of the delivery services of the products purchased).
- to authorities and public bodies for their respective institutional purposes for the fulfillment of legal or regulatory obligations.

The legal basis for processing according to the purposes described above are the following:

- the execution of the contractual relationship in the case of purchases or contacts with our customer care services;
- the fulfillment of legal, accounting, tax, administrative and contractual obligations related to existing relationships;
- the satisfaction of our legitimate interest consisting in managing the services and features of the site, preserving the surveillance, administration and protection of our services, pursuing marketing purposes;
- your free consent to develop a possible commercial profile on the user, send commercial communications and offer promotions.

Mandatory or optional nature of consent

When the processing is necessary to fulfill an obligation established by law, regulation or community legislation, or to perform obligations deriving from a contract to which the interested party is a party or to fulfill, before the conclusion of the contract, specific requests of the interested party, consent is mandatory. If the data is not provided, the Company will not be able to carry out its contractual relationship or fulfill its obligations.

Your consent is optional for sending our commercial and promotional communications. In case of refusal of the marketing consent there will be no interference and / or consequence on the contractual, contractual or other relationships.

Processing of personal data for commercial profiling purposes of the interested parties.

Profiling of the interested party will not be carried out.

External links

Our website may contain links to other sites. Keep in mind that Solera-Thermoform Group S.p.A. is not responsible for the privacy practices followed by these other sites. We encourage our users to be careful when leaving one of our sites and to read the privacy statements of all sites that collect them. This privacy statement applies only to information collected from our websites.

Transfer of personal data

Your data will not be transferred to third countries not belonging to the European Union or without legal protection clauses pursuant to the GDPR.

Exercise of rights

At any time you can exercise your rights as an interested party towards the Data Controller, by writing to the headquarters of the Data Controller (Solera-Thermoform Group SpA - Via Cavalieri di Malta 6 - 35038 Torreglia (PD) - ITALY) or to the email address privacy@soltherm.it:

- a) request confirmation of the existence or otherwise of your personal data;
- b) obtain information about the purposes of the processing, the categories of personal data, the recipients or categories of recipients to whom the personal data have been or will be communicated and, when possible, the retention period;
- c) obtain the correction and deletion of data;
- d) obtain the limitation of the treatment;
- e) obtain data portability, i.e. receive them from a data controller, in a structured format, commonly used and readable by an automatic device, and transmit them to another data controller without hindrance;
- f) oppose the treatment at any time and also in the case of treatment for direct marketing purposes;
- g) oppose an automated decision-making process relating to individuals, including profiling.
- h) ask the data controller to access personal data and to correct or cancel them or limit their processing or to oppose their processing, in addition to the right to data portability;
- i) withdraw the consent at any time without prejudice to the lawfulness of the treatment based on the consent given before the revocation;
- j) propose a complaint to a supervisory authority (www.garanteprivacy.it).

Solera-Thermoform Group S.p.A. reserves the right to modify, rectify or update this privacy statement. In the event that we decide to change our privacy policy, we will publish the revised and corrected version. In subsequent visits to our site, remember to consult the privacy policy to be informed of any changes, since continuing to use our site after the publication of a revised and corrected version indicates your consent to our use of your information. according to the modified, corrected or updated version of the information.